



Bloomington, MN  
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## MN VPMN Official Position Statement on VHA Contract Only/Part Time Practice Manager Training Programs

The MN Veterinary Practice Manager's Network is in our 21st year and now have 10+ chapters encompassing the state of MN and some surrounding states. We are an organization committed to the growth of the professional Veterinary Practice Manager through education and a network of support. Our mission is collaborative with the Veterinary Hospital Manager's Association whose mission statement is to "Enhance and serve professionals in veterinary management through superior education, certification and networking."

It is the position of the Executive Board of the MN VPMN that professional practice management cannot be done on a contract or part time basis. Professional Veterinary Practice Manager's perform more than administrative duties. The value we bring to the team as leaders, coaches and visionaries far exceeds the tasks of simply doing the "bookwork". These relationships cannot be developed without full time investment.

Recently the Veterinary Hospital Association, a buying group in Minnesota, announced it will be rolling out a program for training and contracting out part time Practice Managers. We do not believe that this type of program enhances the veterinary hospitals but rather provides a disservice to the profession of Practice Management. We also see this as an attempt to sway purchasing decisions toward VHA as a distributor.

The MN VPMN will not support such a program for the above stated reasons.

### The Board Members of MN VPMN:

**President:** Patti Christie

**Vice President:** Paula Funk

**Treasurer:** Teri Ebert

**Past President:** Kathy Hennen

**Board Member:** Jennifer Lee, Karen Miller

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